



## I need transport to get to my appointment.

This fact sheet is about the HACC funded transport options available in the Townsville area and how to use them.

### Ok. How do I use this service?



If you require transport, you must be registered with the service. The Positive Directions will make a referral on your behalf to the Community Care Transport service. If you are deemed eligible, you will be REGISTERED with the service, and your details will be kept on a private file within the service.



A person from the Community Care Transport service will then meet with you personally to discuss your transport needs. They will complete a larger assessment document asking questions which focus on your mobility and your level of functioning. They will also discuss with you what other transport avenues are available to you and why you may not be able to utilise these.



The service uses mini-buses only, which means you will share the service with other person in the community who also are registered with this service. You must be able to:

- (1) Be mobile enough to get on the bus yourself;
- (2) Require no physical assistance to getting on or off the bus; and
- (3) Be able to walk from the bus to the building where your appointment is unassisted.

### So now that I am registered, what must I do when I want to use this service?



You must provide the service with AT LEAST 24 hours notice of your transport needs, however 2 to 3 days notice is preferred.



A gold coin donation is required for payment.

### What about public transport?

Queensland Translink - <http://www.translink.com.au/>

Sun Bus - <http://www.sunbus.com.au/>

### Am I eligible for the Taxi Subsidy Scheme?

Queensland Transport <http://www.transport.qld.gov.au/Home/Industry/>

Follow the Taxi and Limousine link

## About Positive Directions

Spiritus Positive Directions is funded by Queensland Health to provide a state-wide care co-ordination, information and referral service for People Living With HIV (PLHIV) in Queensland.

## Locations

### Brisbane

101a Watson Street  
Camp Hill QLD 4152  
PO Box 3387  
Norman Park QLD 4120  
**Ph 07 3900 8000**  
**Fax 07 3843 4962**

### Gold Coast

18a West Street  
Burleigh Heads QLD 4220  
PO Box 590  
Burleigh Heads QLD 4220  
**Ph 07 5576 8366**  
**Fax 07 5535 2166**

### Sunshine Coast

Level 2, 15 Sydney Street  
Nambour QLD 4560  
PO Box 344 Nambour  
Qld 4560  
**Ph 07 5441 1222**  
**Fax 07 5441 1566**

### Townsville

Level 3, 155 Denham Street  
Townsville QLD 4810  
PO Box 5186  
Townsville QLD 4810  
**Ph 07 4721 1384**  
**Fax 07 4724 2491**

### Cairns

3b/151 Martyn Street  
Cairns QLD 4870  
PO Box 2975  
Cairns QLD 4870  
**Ph 07 4051 1028**  
**Fax 07 4051 0928**

Email: [PDinfo@spiritus.org.au](mailto:PDinfo@spiritus.org.au)

Web: [www.positivedirections.org.au](http://www.positivedirections.org.au)

## Who do I contact?

Community Care Transport

Ph: 07-4775 9137

(between 11am and 1.30pm daily)