



I need transport to get to my appointment.

This fact sheet is about the HACC funded transport options available in the Gold Coast region, and how to use them.

Ok. How do I use this service?



If you require transport, you must be registered with the service. The Positive Directions will make a referral on your behalf to this service.



Trans Cord will then complete a larger assessment document (called Tier I ONI) asking questions which focus on your mobility and your level of functioning. They will complete this assessment with you at home, or at another venue. They will also discuss with you what other transport avenues are available to you and why you may not be able to utilise these.



Following this assessment you will be given a PRIORITY Rating according to your needs, and will become registered with this service.



The service uses volunteers in individual cars, which means you may share the service with other persons in the community who also are registered with this service. You must be able to: (1) Be mobile enough to get on the car yourself; (2) Require no physical assistance to getting on or off the car; and (3) Be able to walk from the car to the building where your appointment is unassisted.

So now that I am registered, what must I do when I want to use this service?



You must provide the service with AT LEAST three (3) working days notice of your transport needs, however up to five (5) days notice is preferred.



Cost depends on the length of your trip. Over 10 Kms costs \$10 one way.

What about public transport?

Queensland Translink - <http://www.translink.com.au/>

Surfside Bus - <http://www.surfside.com.au/>

Am I eligible for the Taxi Subsidy Scheme?

Queensland Transport <http://www.transport.qld.gov.au/Home/Industry/>

Follow the Taxi and Limousine link

About Positive Directions

Spiritus Positive Directions is funded by Queensland Health to provide a state-wide care co-ordination, information and referral service for People Living With HIV (PLHIV) in Queensland.

Locations

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Who do I contact?

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