



Client Liaison Officer

Client Liaison Officer's role is to address the broader social determinants of health* with people living with HIV (PLHIV).

Client Liaison Officer's role is to liaise with PLHIV and service providers on psychosocial issues based on person-centered principles, in consultation with the Community Nurse and the Positive Direction Allied Health team to ensure best practice service delivery.

Assessment



By helping you to identify what your goals are to achieve optimal health and the services available to you.

Information



By providing you with information on a variety of topics that can help you make an informed decision on your social wellbeing.

Referral



By making referrals to service providers in your area that can help you achieve your identified goals.

Access



By talking with you about the types of social supports and services in your region or community that you may access to maximize your social networks.

Advocacy



By advocating with you to successfully access services which you are eligible for.

Life Skills



By assisting you to develop the strategies and skills to assist you to live with a chronic health condition.

* The Determinants of Health was created by the World Health Organisation (1999) and is concerned with the impact of living and working circumstances, and lifestyle choices. There are nine key determinants of health: (1) social and economic circumstances; (2) stress; (3) social exclusion; (4) work and employment; (5) unemployment; (6) social support; (7) drug use and its impact upon health; (8) food and nutrition; and (9) transport.

Want to know more? Call your local CLO in these areas -

Brisbane – ph: 3900 8000

Cairns – ph: 4051 1028

Gold Coast – ph: 5576 8366,

Sunshine Coast – ph: 5441 1222

Townsville – ph: 4721 1384

About

Positive Directions

Spiritus Positive Directions is funded by Queensland Health to provide a state-wide care co-ordination, information and referral service for People Living With HIV (PLHIV) in Queensland.

Locations

Brisbane

101a Watson Street
Camp Hill QLD 4152

PO Box 3387

Norman Park QLD 4170

Ph 07 3900 8000

Fax 07 3843 4962

Gold Coast

18a West Street

Burleigh Heads QLD 4220

PO Box 590

Burleigh Heads QLD 4220

Ph 07 5576 8366

Fax 07 5535 2166

Sunshine Coast

Level 2, 15 Sydney Street

Nambour QLD 4560

PO Box 344 Nambour

Qld 4560

Ph 07 5441 1222

Fax 07 5441 1566

Townsville

Level 3, 155 Denham Street

Townsville QLD 4810

PO Box 5186

Townsville QLD 4810

Ph 07 4721 1384

Fax 07 4724 2491

Cairns

3b/151 Martyn Street

Cairns QLD 4870

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