



I need transport to get to my appointment.

This fact sheet is about the main HACC funded transport options available in the Brisbane North region, and how to use them. You should also have a copy of the TRANSPORT OPTIONS AND ACCESS GUIDE.

Ok. How do I use this service?



If you require transport to medical appointments or some other appointments, TAPS may be of some assistance. To use this service you must be registered.



You can either contact TAPS yourself or ask the Positive Directions team will make a referral on your behalf to this service. TAPS will then complete an assessment on your mobility. They will also discuss with you what other transport avenues are available to you and why you may not be able to utilise these.



The service uses pre-booked taxi's which means you may share the taxi with other persons in the community who also are registered with this service. You must be able to:

- (1) Be mobile enough to get on the taxi yourself;
- (2) Require no physical assistance to getting on or off the taxi; and
- (3) Be able to walk from the taxi to the building where your appointment is un-assisted.



If you have taxi vouchers you will not be able to access this service.

So now that I am registered, what must I do when I want to use this service?



You must provide the service with AT LEAST two (2) or three (3) working days notice of your transport needs, however up to five (5) days notice is preferred.



Cost is \$10 each way.

What about public transport?

Queensland Translink - <http://www.translink.com.au/>

Am I eligible for the Taxi Subsidy Scheme?

Queensland Transport <http://www.transport.qld.gov.au/Home/Industry/>
Follow the Taxi and Limousine link

About Positive Directions

Spiritus Positive Directions is funded by Queensland Health to provide a state-wide care co-ordination, information and referral service for People Living With HIV (PLHIV) in Queensland.

Locations

Brisbane

101a Watson Street
Camp Hill QLD 4152
PO Box 3387
Norman Park QLD 4170
Ph 07 3900 8000
Fax 07 3843 4962

Gold Coast

18a West Street
Burleigh Heads QLD 4220
PO Box 590
Burleigh Heads QLD 4220
Ph 07 5576 8366
Fax 07 5535 2166

Sunshine Coast

Level 2, 15 Sydney Street
Nambour QLD 4560
PO Box 344 Nambour
Qld 4560
Ph 07 5441 1222
Fax 07 5441 1566

Townsville

Level 3, 155 Denham Street
Townsville QLD 4810
PO Box 5186
Townsville QLD 4810
Ph 07 4721 1384
Fax 07 4724 2491

Cairns

3b/151 Martyn Street
Cairns QLD 4870
PO Box 2975
Cairns QLD 4870
Ph 07 4051 1028
Fax 07 4051 0928

Email: PDinfo@spiritus.org.au

Web: www.positivedirections.org.au

Who do I contact?

Transport Access Project (TAPS)

Ph: 07-3422 7999 (8.30am-4pm weekdays)

Transport Access Information Line

Ph: 07-3253 0532 (8.30am – 4.30pm week days)